



To all our guests

This establishment has had to take a series of measures by virtue of the application of the different applicable regulations in the current health crisis caused by COVID-19.

Within these measures, we have informed you throughout the reservation process of the conditions that you must fulfill as a client in the use of common spaces, elevators, corridors and other service limitations required by current regulations. **All of them** have been incorporated into the **internal regulations of this establishment**, as well as the RIGHT OF ADMISSION thereof, and are at your disposal both at our reception and on our website www.porthotels.es for your consultation and remembrance at any time.

As a **CLIENT, you agree to comply with the established distance measures**, as well as the use of the means that are considered mandatory or recommended during your stay in the establishment, both by law and by the sanitary hygiene protocol approved by the establishment. As CLIENT, **you assume all the consequences of your breach in terms of preventive measures**, being informed that **such breach may lead to the immediate termination of your accommodation contract, canceling your stay without the right to any refund.**

You are informed that in the event that you are a suspected or a positive case of Covid19, or have been a direct contact of another positive case of Covid19, all the expenses derived from the prolongation of your stay, the need for additional rooms, the extension of the contracted board basis or special transport needs that you may have, will be at your expense unless you have contracted an insurance for yourself or third parties to cover these risks and their derived expenses, in which case the cost incurred for reimbursement may be derived from that insurance.

All the specifications, obligations and consequences derived from compliance with all security measures extend **to all persons**, including minors, **who are part of the family unit that occupies this accommodation unit.**