Pet boarding policy



- 1. In this establishment, domestic animals are understood to be those that are part of the dog and cat family.
- 2. Upon arrival, legal documentation to stay will be provided. Health certificate with vaccinations in order and civil liability insurance or responsible declaration to that effect.
- 3. Accommodation with pets has a supplement of €10 per animal/night.
- 4. Only domestic animals that do not exceed 35 kg in weight will be admitted, except for assistance/guide dogs accompanying the person they are assisting and those belonging to the Armed Forces or Security Forces and Bodies. Accommodation with more than one animal per room must be authorized by the hotel prior to arrival.
- 5. The pet may remain alone in the room, as long as it does not cause inconvenience or annoyance to the rest of the clients staying in the hotel (barking, crying...), as well as damage to the furniture in the room and in the same way it must maintain a proper hygiene. The animals will only use tools designed for animal feeding.
- 6. Animals will be prevented from being left alone in the room, but if this circumstance occurs at specific times, it must be notified by hanging the sign that we will provide you with PET IN THE ROOM.
- 7. The animal may, along with its owner, move around the hotel as long as it is on a leash or is in its carrier and controlled by its owner, and may only be in the areas reserved for them. Consult with responsible personnel.

You will not be able to access the buffet, restaurant, cafetería, breakfast room, gym or pool areas or be in contact with tables, equipment and supplies of the establishment.

- 8. We appreciate that those animals that by official regulations require wearing a muzzle, use it during their stay.
- 9. It is the responsibility of the guest and owner to dispose of their animal's waste.
- 10. We appreciate that animals do not climb on beds or sofas and do not enter the shower. Request at Reception any item you need to cover them.
- 11. The hotel reserves the right to admit the pet when it considers that the pet does not meet the established requirements, or when it understands that it could be considered dangerous and/or disturb other guests and/or the hotel's operations.
- 12. The guest and owner is responsible for their animal during their stay, ensuring that it does not affect the rest of other guests or interrupt the operations of the establishment itself. You must be liable without limitation for any damage or harm that may be caused during your stay, including, but not limited to, users, hotel workers and other people.

Likewise, you will have to take responsibility for any damage caused to the facilities and/or elements of the hotel. The amount of damages and defects will be charged to the client's final invoice.

13. Room cleaning will be mandatory once a day.