

1. Accommodation with pets carries a supplement of €15 per pet/night.
2. Accommodation of more than one animal per room must be authorized by the hotel before arrival.
3. Only domestic animals that do not exceed 35 kg in weight will be admitted, except for assistance/guide dogs accompanying the person they are assisting and those belonging to the Armed Forces or Security Forces and Bodies.
4. The pet, while it remains in the hotel facilities, must not cause inconvenience or annoyance to the rest of the clients staying in the hotel (barking, crying...), as well as damage to the furniture in the room and common areas. The animal must maintain adequate hygiene and will only use tools specially designed for its feeding.
5. Animals will be prevented from being left alone in the room. In case of force majeure, if this happens, it must be notified using the hanger that we will provide for PET IN THE ROOM. In this case the room will not be cleaned.
6. Room cleaning will be mandatory once a day. When you want the cleaning service to access the room, please place the hanger with the message CLEAN THE ROOM, so that our staff knows that they can proceed to clean it.
7. To facilitate food and beverage services, the hotel provides a marked area within the Cafeteria. (check with our staff).
8. The animal may, along with its owner, move around the hotel as long as it is on a leash or is in its carrier and controlled by its owner, and may only be in the areas reserved for them. Consult with responsible personnel. You will not be able to access the buffet, restaurant, breakfast room, gym or pool areas or come into contact with tables, equipment and supplies of the establishment. If this is not met, the hotel will not provide any service included in the reservation or requested by the client.
9. It is the responsibility of the guest and owner to dispose of their animal's waste.
10. The hotel reserves the right of admission when it considers that the animal does not meet the established requirements, or when it understands that it could be considered dangerous and/or disturb other guests and/or the hotel's operations.
11. The guest and owner is responsible for any noise that the animal may produce during their stay, ensuring that it does not affect the rest of other guests or interrupt the operations of the establishment itself. You will be informed immediately if this occurs, requesting that action be taken.
12. In case of non-compliance with any of these conditions and/or by decision of the Management, the hotel has the right to request the owner that the animal leave the establishment and/or to charge the credit card indicated below for damages.